



SHERIFF'S OFFICE

A TRADITION OF SERVICE SINCE 1856

San Mateo County Sheriff's Office
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NEWS RELEASE

Incident Date and Time: Thursday, November 14, 2013

Location: Half Moon Bay & Unincorporated San Mateo County Coastline

Type of Crimes/Incident: Sporadic Internet & Cell service outage

Summary:

Half Moon Bay, CA- As of approximately 5:00 pm this afternoon, the San Mateo County Sheriff's Office began receiving sporadic reports of individuals experiencing a loss of cell phone and/or internet along the San Mateo County coastline. The actual extent of the outage is unknown at this time however technicians are on the coast actively testing cell towers to determine the root of the problem and fix it as soon as possible. As of this this time it appears the affected carriers are Comcast, Verizon and Vonage. The San Mateo County Sheriff's Office 9-1-1 system is unaffected and all substation landlines are still working.

SAFETY MESSAGE:

In response to this loss of cell/internet service, the San Mateo County Sheriff's Office has assigned additional marked patrol deputies to circulate the unincorporated Coastside neighborhoods and Half Moon Bay should citizens need assistance. Additionally, we are stressing that the outage is sporadic so those in need of assistance may also reach out to their neighbor's should they have a need for assistance in the interim prior to the phone and internet issues being resolved.

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