MAPLE STREET CORRECTIONAL CENTER (MSCC)
1300 Maple Street Redwood City, CA 94063
(650) 599-3000 www.smcsheriff.com

In-Person Personal Visiting Policy at the Maple Street Correctional Center: *Effective December 1, 2024*

Beginning **December 1, 2024**, all incarcerated persons housed at the Maple Street Correctional Center will be offered two (2) 45-minute IN-PERSON NON-CONTACT visits per seven-day period, no more than one in a day. The designated seven-day period for each incarcerated person depends on the housing unit assignment.

1st Floor - Tuesday and Thursday		7-7:45pm	8-8:45pm	9-9:45pm
2nd Floor - Saturday and Sunday	2-2:45pm	7-7:45pm	8-8:45pm	9-9:45pm
3rd Floor - Wednesday and Friday		7-7:45pm	8-8:45pm	9-9:45pm

These IN-PERSON visits are in addition to the two (2) virtual video visits currently available.

Sign-Up Process for IN-PERSON Personal Visits:

1. Visits must be scheduled by the visitor ***the day prior to the visit*** by calling (650) 599-3000 between 6:30AM and 9:30PM and selecting the Maple Street Correctional Center option to speak with a staff member.

2. Visitors must check in AT LEAST 15 minutes prior to their visitation start time and no more than 45 minutes prior to the scheduled visit. Visitors arriving after the scheduled visit start time will be considered late, have their visit cancelled, and can reschedule for the next available visit time on the same day.

3. Visitor Guidelines: Up to three (3) visitors, this includes children, are allowed per visit. Visitors must provide information from their current and valid government-issued photo ID (e.g., driver's license or ID number) when scheduling. Minors under the age of 18 must be accompanied by an immediate adult family member (e.g., grandparents, parent, sibling, or legal guardian). Acceptable identification for minors includes a birth certificate, school ID, U.S. ID card, or driver's license.

4. Any person that was released from custody in San Mateo County in the previous 6 months will not be allowed to visit for 6 months after their release date without prior approval from the Watch Commander or his/her designee of the facility. Additionally, any person with a prior felony conviction(s) who wish to visit must have the approval of the Watch Commander or his/her designee, prior to any visit being conducted (PC §4571).

(continued next page)

5. Visitors are required to dress appropriately. For example:

    a. Bottoms such as shorts, skirts, and dresses must be at least as long as the bottom of the fingertips when arms are placed at your side.
    b. No bare midriffs, low-cut tops, tank tops, or any revealing/provocative attire.
    c. No orange or red clothing, gang attire, or gang insignias.
    d. No bandanas, beanies, hairnets, hoods, or hats.
    e. No steel-toed boots or shoes that will not clear the metal detector.
    f. No “stiletto” type heels, as this would heighten the risk of injury within the facility.

6. Children may not be left unattended anywhere on the facility property at any time.

7. NO cell phones, electronic devices (including smart watches), gum, beverages, or food are allowed in the visitation area. Lockers are available for small items free of charge.

ANY INAPPROPRIATE BEHAVIOR TOWARDS STAFF OR OTHER VISITORS OR NON-COMPLIANT ATTIRE WILL RESULT IN IMMEDIATE TERMINATION OF THE VISIT AND MAY RESULT IN THE LOSS OF FUTURE VISITING PRIVILEGES.