

**REQUEST FOR PROPOSALS FOR SWORN AND PROFESSIONAL
STAFF BACKGROUND INVESTIGATION SERVICES**

Responses to Questions Submitted by Potential Proposers #2
June 5, 2023

1. Can you look into why the Live Scan results cannot be completed and returned in a timely fashion? The RFP suggests a thirty-day turn around for BI's but Live Scan returns make that goal impossible.

Response: In spring 2023, the Sheriff's Office transitioned back to in-house fingerprinting after a long stint of using an outside vendor during the Covid-19 pandemic. Since bringing fingerprinting back in-house, we have found the turnaround time to be greatly expedited, in some instances, returns are coming back in the same day. We hope to have already eradicated this bottleneck. However, in the instance that returns do not come back in 30 days, we recognize that the inability to complete the background within 30 days is through no fault of the investigator.

2. Under the new POST requirement that background investigators need to take the POST Background Investigations course, starting July 01, 2023, does that also apply to BI's that have a PI license?

Response: We previously allowed for either a PI license or POST Background certification. After conferring with our POST rep and legal counsel, we ask that all investigators conducting sworn backgrounds, complete the POST Background class as required by POST.